



2019 NCW HERC CMS Provider Virtual Exercise

Controller/Evaluator Training Webinar

Exercise SimCell Controllers

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Exercise Logistics

- **June 12, 2019:**
 - **1:00 PM until 4:00 PM**
 - Schedule includes exercise briefing and facility HotWash
 - Please logon 15-20 minutes early
 - Have audio and visual access to GoToWebinar
- **Scope:**
 - Cyber-security and utility failure

Exercise Response Format

Injects and related task sets will be presented via GoToWebinar:

- Work within your team at your facility as directed
- Report out to the group when selected on the completed tasks and/or question sets
- Provide comment/ask questions of those who are reporting out
- Provide your responses in the questions board if your organization is not asked to report out

Listen Only Mode Until Recognized:

- Prior to speaking, please state your name and hospital or agency
- Click the Raised Hand if you have a comment or question

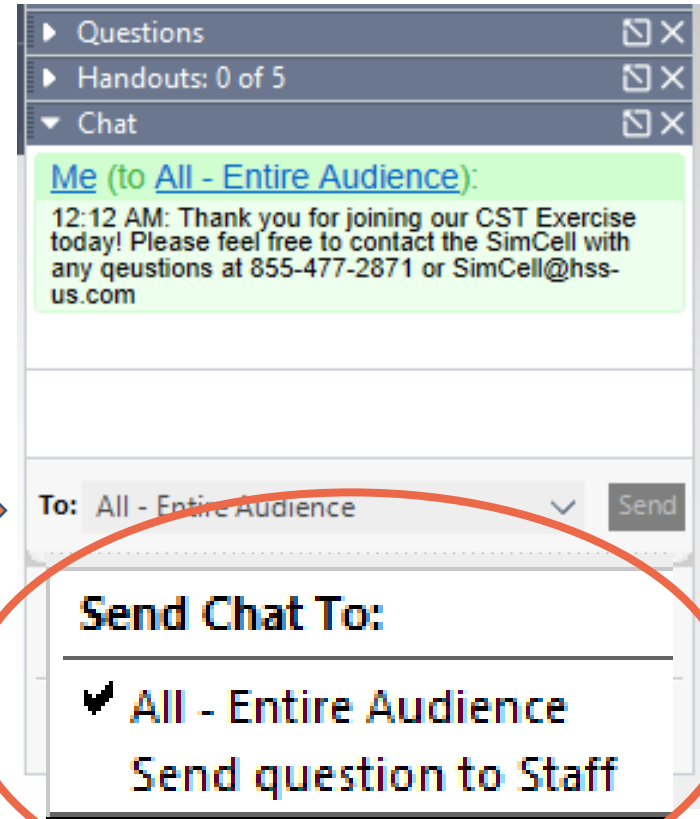
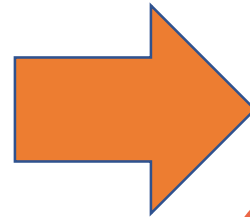


Key outcome is sharing best practices!

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GoToWebinar Chat Function

- Please monitor chat function for instructions from your assigned controller and to provide status updates.
- Reply only to your assigned controller unless message is for the entire group.



Primary Objectives

- **Objective One:** Identify redundant communication modalities for conveying altered operational capabilities to community partners.
- **Objective Two:** Discuss business continuity practices and identify mechanisms by which local healthcare facilities can continue to provide mission essential functions.
- **Objective Three:** Discuss the prioritization of services to be restored and what would be required to restore the facility to normal operations during a cyber-attack and primary utility failure.

Module Breakdown

- **Module One:** Initial Notification
- **Module Two:** Extended Response
- **Module Three:** Recovery/Continuity of Operations



Exercise Schedule

Time	Event
1:00 PM	Exercise Controller Briefing
1:30 PM	StartEx & Module One
2:00 PM	Module One Caucus
2:15 PM	Module Two
2:45 PM	Module Two Caucus
3:00 PM	Module Three
3:30 PM	Module Three Caucus & Facility HotWash
4:00 PM	EndEx

Questions?

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The logo for HSS, featuring the lowercase letters 'hss' in a bold, italicized, sans-serif font. The 'h' and the first 's' are dark grey, while the second 's' is orange.

Thank You